

BOUNCIN' BUDDIES^{LLC}



Vineland Area
(856) 692-2828



info@webringthebounce.com

Our Policies

Delivery Area:

Our delivery area currently includes most of Cumberland, Salem and Gloucester Counties and many surrounding areas. If you are not sure if your party is taking place within our delivery area, please give us a call to find out. We will continue to expand our delivery area in the future.

Rental Agreement/Safety Rules/Operating Instructions:

Upon making your reservation, you will receive a packet from us containing a copy of our "Equipment Lease Agreement", "Release and Waiver of Liability and Indemnity Agreement", "Safety Rules & Operating Instructions" and our "Emergency Evacuation Procedure." Please read over these documents and feel free to contact us via phone if you have any questions. All documents must be signed and returned prior to the day of your event.

Rain/Weather Policy:

There is no penalty or deposit lost for an event cancelled due to rain or high winds as long as the cancellation takes place before we get to your location to set up. If rain or high winds are in the forecast for the day of your event, you may cancel as late as the morning of the event prior to us leaving our warehouse. We usually leave the decision up to you, but in cases of heavy rain or high wind we cannot set up an inflatable.

Deposits:

A \$50 non-refundable deposit via cash, money order or business check is required at the time the order is placed. Deposits will only be refundable if the weather does not permit the use of our inflatables.

Methods of Payment:

The remaining balance is due in cash only at the time of set-up for residential customers. A company check is acceptable for businesses, religious organizations & schools. We no longer accept personal checks.

Sales Tax:

Applicable state sales tax will be added to all sales unless a tax exempt number is provided.

Rental Periods:

All rental times will be outlined in the "Equipment Lease Agreement."

Yard Requirements:

The surface on which we set up the inflatable must be flat (no more than 8 inches of slope over a distance of 15 feet) and clear of any sharp objects, such as sticks and rocks, as well as pet droppings. There should be no low hanging tree branches or power lines overhead. Driveways (or streets for block parties) are fine, just be sure to let us know ahead of time so we bring sand bags instead of stakes to secure the inflatable. Any sites which require permits from the local township or city hall must have the permit available for viewing the day of your event. (This is mainly for parks and public events).

Electrical Requirements:

We recommend a grounded outlet on a dedicated 20-amp circuit breaker to run the blower that keeps the inflatable inflated.

Delivery vs. Customer Pick-up:

At this time we do not offer customer pick-up for any of our equipment. We take care of the delivery and setup.